

## Listing of claims

1.-27. (cancelled)

28. (previously presented) In a voice browser system arranged to execute voice-tag applications and to interface between voice tag applications and users, a method comprising:

maintaining a navigation-history record that indicates a user's navigation history

5 through at least one of the voice-tag applications via the voice browser system;

maintaining a use-mode record that indicates whether the user is an expert-user of the at least one voice-tag application;

automatically setting the use-mode record to indicate, per navigation point, whether the user is an expert-user or a standard-user of the at least one voice-tag application,

10 based on the navigation-history record;

automatically setting the use-mode record to indicate that, for all applications, the user is an expert-user in the event that the user is globally designated as an expert user for all applications that the voice command platform executes; and

15 when executing the at least one voice-tag application, interfacing with the user according to the use-mode record.

29. (original) The method of claim 28, wherein the at least one voice-tag application defines a standard set of logic including a standard set of voice prompts and the at least one voice-tag application defines an expert set of logic including an expert set of voice

prompts, and wherein interfacing with the given user according to the use-mode record

5 comprises:

making a determination that the use-mode record indicates that the user is an expert-user of the at least one voice-tag application; and

responsive to the determination, executing the expert set of logic rather than the standard set of logic.

30. (original) The method of claim 29, wherein voice prompts of the expert set are shorter in duration than voice prompts of the standard set.

31. (original) The method of claim 29, wherein the standard set of voice prompts includes a voice prompt for a given menu item, and the expert set of voice prompts includes a tone prompt for the given menu item.

32. (original) The method of claim 31, wherein automatically setting the use-mode record to indicate that the user is an expert-user of the at least one voice-tag application, in response to the navigation-history record, comprises:

determining that the user has accessed the given menu item at least a threshold number of times, and responsively setting the use-mode record to indicate that the user is an expert-user of the at least one voice-tag application.

33. (original) The method of claim 28, wherein the at least one voice-tag application

defines a standard prompt for a given menu item and an expert prompt for the given menu item, and wherein interfacing with the given user according to the use-mode record comprises:

making a determination that the use-mode record indicates that the user is an expert-user of the at least one voice-tag application; and

responsive to the determination, executing the expert prompt rather than the standard prompt.

34. (original) The method of claim 33, wherein the expert prompt is shorter in duration than the standard prompt.

35. (original) The method of claim 34, wherein the standard prompt is a voice prompt and the expert prompt is a tone prompt.